

Product Instruction Manual

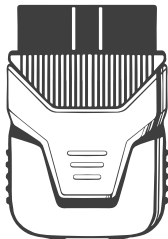
New Energy Vehicle Diagnostic Instrument



Jiangxi Hanzhi Technology Co., Ltd.

OBD-II 16-Pin Interface

(Connect the vehicle's
OBDII diagnostic connector)



Front View

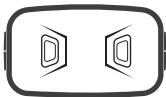
Shockproof
Material Design



Red Light: Power



Blue Light: Signal



Bottom View

Safety Precautions

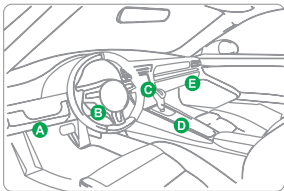
For your safety and the safety of the vehicle, please read this manual carefully and fully understand all safety instructions.

Always read the vehicle's manual and follow all specified precautions before performing any testing or repair procedures.

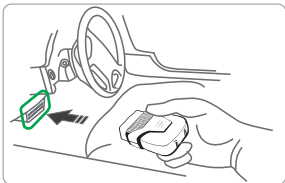
- When using this product, keep a safe distance from moving or hot engine components. Avoid contact with electrical and ensure your body and clothing do not come into contact with any moving, hot, or electrically charged parts.
- Always wear certified safety goggles to protect your eyes from sharp objects and corrosive liquids.
- During testing, do not smoke near the vehicle. Keep away from all open flames, fuel, batteries, and flammable vapors.
- Do not test while driving. Always operate the product in a safe location.
- Before testing, turn off the ignition or disconnect the product from the Data Link Connector (DLC) to avoid damaging the product or the vehicle's electronic components.

On-Board Diagnostic Interface

The OBD connector locations vary by vehicle model.



After locating the vehicle's OBD interface, insert the product's diagnostic connector into it, then connect to the App.



Android Download:

Scan the QR code.



SynTrek



SynTrek

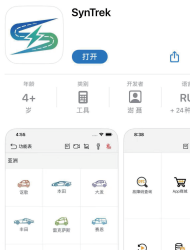


Open the Google Play Store, search for
“SynTrek”



iOS Download:

Open the App Store, search for “SynTrek”。



APP Instructions

1. Software Activation

First, ensure the network connection is stable. Open “SynTrek”. Enter the product serial number and activation code to complete binding



2. Bluetooth connection

On the home screen, click the Bluetooth VCI icon at the top right. A blue icon means the connection is successful.



3. Software program

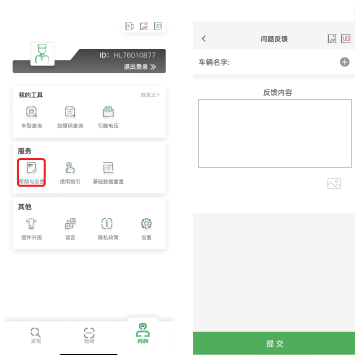
Click 'Discover', find the Download Center, and choose the desired brand and special functions



4.Diagnostic Feedback

When you encounter a problem during a diagnostic operation, you can immediately send diagnostic feedback, and the diagnostic data logs will be automatically attached. Steps:

- 1.Tap “Me”, then tap “Help & Feedback”.
- 2.Select the issue type.
- 3.Write a description of the problem.
- 4.Tap “Submit”.



Product Specifications

Communication Technology:	Bluetooth5.4
Input Voltage:	DC 9-18 V
Operating Temperature:	¹ -20~70°C (14~158°F), Relative Humidity: <90%
Operating Current:	≤100mA
Product Dimensions:	73mm*47mm*24mm
Net Weight:	0.06KG

Warranty Certificate

Warranty Terms: SynTrek' s one-year limited warranty does not apply under the following circumstances:

- 1.Warranty service is not provided beyond the warranty period.
- 2.Product damage caused by improper installation or improper operation.
- 3.Damage resulting from unauthorized modifications, replacement of internal components, or other human-caused damage.
- 4.Products damaged due to natural disasters, accidents, liquid ingress, or other similar causes.

Frequently Asked Questions

When encountering a connection error?

1. Check whether the ignition switch in car is turned on.
2. Check whether the device is firmly plugged into the vehicle's OBDII port.
3. Turn off the ignition, then restart after ten seconds.
4. Check the vehicle control module for faults.

Why is it necessary to download diagnostic software after installing the application?

Due to differences among vehicle manufacturers and brands.

Do I need to update the firmware before first use?

Yes. Once the app connects to your phone via Bluetooth, the firmware will automatically update to the latest version. You can also manually update the firmware by tapping My > Firmware Update.

Can one application account be bound to multiple devices?

Yes



Jiangxi Hanzhi Technology Co., Ltd.

Address: Room 0753, Shenzhou Computer Buliding,
Longgang, Shenzhen, China

E-mail: syntrek@163.com

Tel: + 86 139 6773 3587
